

# eight

## Section Eight

*How the State will adopt performance goals and measures that will be used by the State to determine its success and the success of units of local government in the state in carrying out the plan, including timetables for meeting each of the elements of the plan, descriptions of the criteria the State will use to measure performance and the processes used to develop such criteria and a description of which official is to be held responsible for ensuring that each performance goal is met.*

The Attorney General will be the State official responsible for the monitoring of the implementation of the State Plan and assuring all required implementation by State officials, including those NVRA designated voter registration agencies, and county election officials. In order to provide for accountability, the Attorney General will develop a performance management program. It will include regular reporting requirements from election officials and staff members working at the county and state level, evaluations from field studies and analysis of data collected from individuals involved in elections.

In order to assess the performance of voting systems and the statewide voter registration system, the Attorney General will develop reporting requirements from the counties and develop a format for State evaluations on a case-study basis. The contemplated performance assessments will be conducted after the June and November elections, and should include review of any voting machine malfunctions, any difficulties in using the machines and any problems related to the voter registration system. It is the Attorney General's intention to seek legislation that would mandate this type of reporting system.

Because of the number of voting systems that need to be replaced or modified and because the State has to create a statewide voter registration system, it is anticipated that New Jersey may need to seek waivers for the specified deadlines related to voting systems and implementation of the statewide voter registration system. However, this is not to suggest that New Jersey will not expend its best efforts to meet the initial 2004 deadlines.

The overall goals of the State Plan and the criteria to determine compliance are as follows:



HAVA•NJ

*Improving  
the Shape of  
New Jersey's  
Voting  
Experience*



## Performance Goals and Measures

	Goal	Timetable	Criteria to Measure Goal	Responsible Official
<b>A. Voting Systems</b>				
<b>1. Lever Machines</b>	Replacement of all lever machines in polling places	January 2004, unless a waiver is required until January 2006	There are seven counties in the State that currently use lever machines. Success will be based upon how many counties are no longer using lever machines as of January 1, 2006.	The Attorney General will provide the oversight for statewide replacement.
<b>2. Absentee Ballot Counters</b>	Replacement of punch card absentee ballot counters	January 2004, unless a waiver is required until January 2006	There are two counties in the State that use counters. Success will be measured by the number of counties that do not have this type of counter by January 1, 2006.	The Attorney General will provide the oversight for statewide replacement.
<b>3. Accessible Voting Systems for Voters with Disabilities</b>	Accessible voting systems for voters with disabilities	January 1, 2006	The number of accessible systems purchased and in use, relative to the number required.	The Attorney General will provide the oversight for statewide replacement.
<b>B. Statewide Voter Registration System</b>	A fully integrated, functional single and centralized statewide voter registration system that is administered at the state level and connected with all requisite governmental offices.	January 2004, unless a waiver is required until January 2006	The number of required governmental offices that will be connected to the statewide system and the operation of the system, as intended under HAVA.	The Attorney General will be responsible to oversee the development and start-up of the system, and will be responsible for monitoring its operation, and all connected governmental offices with related duties, will be subjected to oversight.
<b>C. Provisional Balloting</b>	New Jersey has had provisional balloting in the polling places since 1996. The goal is to expand the process to include voters who lack the requisite identification requirements or who vote by court order after polling hours; and to provide a free access system to ascertain the disposition of such ballots.	June 2004 Presidential Primary Election	Implementation of free-access system at each county board of election office and the number of provisional ballots issued to voters at the polling place who did not have the requisite identification.	Attorney General will be responsible for the set-up of the free access system and the county boards for the implementation of the system and training and supervision of the board workers regarding the identification requirements and the expanded use of the provisional ballots.
<b>D. Posting of Notices in Polling Places</b>	Post notices in every polling place in the State, the required notices set forth in Title III.	June 2004 Presidential Primary Election	Number of polling places in State with required notices as of the June 2004 Primary Election.	The Attorney General will design and provide to the county boards of election the requisite signs. The county boards will be responsible to ensure that the district board workers post the signs.

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<b>E. Voter Registration Form</b>	A revised voter registration form in conformance with HAVA requirements.	January 1, 2004	A revised form that is printed, distributed and in use as of the above date. Further, the number of revised forms submitted in comparison to old forms.	The Attorney General will be responsible for the printing and distribution of the voter registration forms. The registration agencies will be responsible for use.
<b>II. "Other Activities" under HAVA</b>				
<b>A. Voter Education and Outreach</b>	Expand the number of outlets to inform the public of voter registration requirements and other election matters.	January 1, 2004	The number of outlets used for the 2004 Primary Election in comparison to the number used for the 2003 General Election; voter turnout.	The Attorney General and the designated voter registration agencies will be responsible.
<b>B. Election Official Training</b>				
<b>1. County Election Officials</b>	Formalize a training program for county election officials and critical support staff.	January 2005	The development and implementation of a training program. A certified program will require legislation.	Attorney General and County Election Officials.
<b>2. District Board Workers</b>	A uniform statewide training program.	January 2005	The implementation of a program, including a standard manual and classroom instruction. Success will be reduction of election day problems.	The Attorney General in conjunction with the County Boards of Election and County Superintendents of Elections will be responsible.
<b>C. Administrative Complaint Procedures</b>	An administrative grievance procedure in conformance with Section 402 of HAVA.	January 1, 2004	Success of the procedure will be measured by the number of complaints received; their disposition and the time it took for resolution.	The Attorney General will be responsible for the intake of the complaint and to assure proper resolution, which may require the involvement of another election office.